

HARI HARA SUDHAN SHANMUGAM

[in LinkedIn](#) | [+1 519-965-8025](#) | [harishanmugam.com](#) | [sudhan0108@gmail.com](#)

Skills

- **Programming Languages and Technologies:**

Java | JS | HTML5 | CSS3 | C++ | C | MySQL | NodeJS | ReactJS | jQuery | Kotlin | C# | Python | .NET | SQL |

- **Development Tools and Platforms:**

Azure DevOps | Jira | REST API | Git | Android Studio | Flutter | AEM | WIX | Google Sites | IntelliJ | VS2012 | VS2022 | Source Tree

- **Other Skills:**

Scrum | OOP | DS | Agile | RDBMS | MATLAB | TCP | UDP | UI/UX Designer | Frontend | Backend | Full-Stack | Mathematical and Analytical background | Innovative | Quick and Independent Learner | Positive Attitude!

Education

Master of Engineering	<u>University of Windsor</u>	<i>Windsor, ON, CA</i>	09/2021 - 12/2022
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- Major in Electrical and Computer Engineering

Bachelor of Engineering	<u>Easwari Engineering College</u>	<i>Chennai, TN, India</i>	08/2016 - 05/2020
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- Major in Electronics and Communication Engineering

Experience

SOFTWARE ENGINEER II	<u>Mi9 Retail</u>	<i>Toronto, Canada</i>	06/2022 - Current
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- With 3+ years of experience, Led the design and development of multiple enterprise-level Point of Sale (POS) applications of Mi9 Retail Group, driving \$39 Million of revenue last year using the latest technologies of **C, C++, .NET, SQL, PostgreSQL, and C #**.
- Providing system and application support, and troubleshooting issues. Acquired greater knowledge about retail and wholesale environment. Working on improving the systems, application, and infrastructure, and application fine-tuning.
- Independently integrated a major hardware retailer into the POS application, enhancing scalability and improving overall performance.
- Proficient in managing Back Office databases through progress scripts, demonstrating a strong grasp of relational database concepts.
- Responsible for Analysis of various products and customization efforts. Actively collaborated with other software engineers, product owners, quality engineers, and support engineers.
- Utilized TCP and UDP protocols for efficient data transmission and communication within the application and to external payment processors. Implemented various payment services using REST APIs.
- Collaborated with cross-functional teams to identify areas for system improvements and efficiency enhancements.
- Skilled in orchestrating load and stress testing, as well as executing comprehensive unit, integration, and end-to-end (e2e) testing protocols.
- Managed multiple client-specific code bases concurrently, ensuring seamless functionality and meeting diverse client requirements within the application.
- Key participant in the design and architecture of new system components designed for fault-tolerance and high performance.
- Implemented a utility in C that efficiently copies entire data tables while accommodating changes in record and key size. The utility enables seamless table restructuring with increased memory allocation for updated key and record sizes.
- Reviewing code of other developers on a daily basis. Extensive experience with Microsoft Visual Studio 2012/2022.

**APPLICATION DEVELOPMENT
ASSOCIATE**

Accenture Pvt. Ltd.

Bengaluru, KA, India

11/2020 - 08/2021

- 10 months of experience and excellent understanding of **Adobe Experience Manager (CQ5)**. Gained deep technical expertise in web development technologies and frameworks and worked in both frontend and backend development.
- Experienced in all the SDLC phases. Collaborated with a team of 12 in an agile, rapid development with onsite/offshore development resources and ensured superior software quality.
- Responsible for developing custom reusable AEM components, templates, dialogs, workflows. Designed various optimization techniques as well as fixed bugs correctly and in timely manner.
- Underwent three months of pre-onboard training in web development technologies including **Java, MVC, HTML5, CSS3, JavaScript, jQuery & web frameworks**.
- Designed, developed, tested, and supported AEM components, integrations, and applications. Created custom OSGi configurations.
- Received extremely positive reviews from direct supervisor and from clients.
- The go-to guy for ad-hoc tasks that need to be implemented very quickly and reliably.
- Improved performance of e-commerce platforms for an American Fortune 100 corporation (Caterpillar Inc.) driving quarterly revenue of \$17 billion using **AEM, jQuery, .NET, node, and AWS**.

SOFTWARE ENGINEER, INTERN

Visteon

Chennai, India

06/2018 - 09/2018

- Cultivated a comprehensive understanding of unified diagnostic services (**UDS**), an automotive diagnostic communication protocol.
- Analyzed and redesigned UDS source code using UML diagrams, contributing to the development of its functionality in C++. Proficient with MinGW compilers.
- Acquired expertise in the OSI model and ISO Standards, delving into TCP/IP protocols, timers, data layers, and electronic control units (ECU) within the automotive domain.
- Provided daily status updates and actively engaged in team reviews, gaining valuable exposure and insights into the automotive industry.

Projects _____

- **FOODOPIES**: Foodopies: Developed a recipe finder website using HTML, CSS, and ReactJS. The application features an intuitive search function for recipes. [Link to website - [Foodopies](#)]
- **WEATHER APP**: Designed and implemented a weather application with a user-friendly interface. Utilized only HTML and CSS to create a visually appealing and functional application. [Link to website - [Weatherapp](#)]

Others _____

- **Promoted from Software Engineer I to Software Engineer II** within Mi9 Retail ULC in recognition of exceptional performance and contributions to the team.
- **Best Volunteer Award**: An active member of the **National Social Service (NSS)** of SRM Easwari Engineering College. Participated twice in special camps conducted during 2018 and 2019. Organized many medical camps and awareness programs.